

**From:** [BDC Lgoima](#)  
**To:** [REDACTED]  
**Subject:** Official Information Request for Public Pool Information Ref: OIA 102/23  
**Date:** Wednesday, 4 October 2023 9:42:00 am  
**Attachments:** [LGOIMA request - Pulse Energy Recreation Centre & Reefton Swimming Pool.pdf](#)  
[image002.png](#)

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Dear [REDACTED]

We refer to your official information request dated 29 September 2023 for information relating to public pools in the Buller District.

The information you have requested is attached.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

If you wish to discuss this decision with us, please feel free to contact the Buller District Council by return email to [lgoima@bdc.govt.nz](mailto:lgoima@bdc.govt.nz).

Please note that it is our policy to proactively release our responses to official information requests where possible. Our response to your request will be published shortly at <https://bullerdc.govt.nz/district-council/your-council/request-for-official-information/responses-to-lgoima-requests/> with your personal information removed.

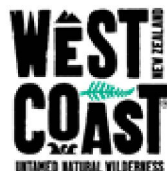
Kind regards

Steve Gibling | Chief Executive Officer  
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Buller District Council | Phone 0800 807 239 | [bullerdc.govt.nz](http://bullerdc.govt.nz)  
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- How many public pool facilities are there in your council's control?

**2 (Pulse Energy Recreation Centre – Westport & Reefton Swimming Pool – Reefton)**

**Reefton Swimming Pool is a seasonal pool. This facility operates for 26 weeks in the year.**

- What is the maximum number of swimmers allowed in at a time, at each facility?

**100 swimmers.**

- How many days was each facility closed this year, outside normal days they are shut, up to September 30th?

**Pulse Energy Recreation Centre – Westport – Closed 0 days outside normal days it is shut.**

**Reefton Swimming Pool – Reefton – Closed 1 day outside normal days it is shut.**

- How many days was each facility partially closed this year, up to September 30th?

**Zero partial closures for both facilities.**

- How many people used the pool facilities this year to September 30th, on average, per day?

**Pulse Energy Recreation Centre – Westport – 135 people on average per day**

**Reefton Swimming Pool – Reefton – 20 people on average per day**

- What was the reason for the closures and partial closures?

**Reefton Pool Staff isolating with covid so we were unable to staff that pool for one day.**

- How many days was each facility closed last year (2022), outside normal days they are shut, for the full calendar year?

***Pulse Energy Recreation Centre – Westport – Closed 6 days outside normal days it is shut.***

***Reefton Swimming Pool – Reefton – Closed 1 day outside normal days it is shut.***

- How many days was each facility partially closed, in 2022?

***Pulse Energy Recreation Centre – Westport – 0 days partially closed.***

***Reefton Swimming Pool – Reefton – partially closed 9 days end of March***

- How many people used the pool facilities in 2022 on average, per day?

***Pulse Energy Recreation Centre – Westport – 118 people on average per day***  
***Reefton Swimming Pool – Reefton – 15 people on average per day***

- What was the reason for the closures and partial closures?

**Pulse Energy Recreation Centre – Westport**

***3 days closed in February due to the floods 3<sup>rd</sup> feb – 5<sup>th</sup> feb***

***3 days closed for planned facility maintenance***

***We were partially closed over 5 days in late March/early April due to staff shortages – we had multiple staff isolating with covid. We closed 2-3hrs early on some of those days or opened 2-3hrs later.***

**Reefton Swimming Pool – Reefton**

***29<sup>th</sup> Jan – Staff Illness – Covid – Staff shortage***

***March 3<sup>rd</sup> – 8<sup>th</sup> – unforeseen filtration issue***

***End of March – partial closures across 9 days due to Staff illness – Covid – Staff shortage***

***2 days closed due to Staff Illness – Covid – Staff shortage***

- How many days was each facility closed last year (2021), outside normal days they are shut, for the full calendar year?

***Pulse Energy Recreation Centre – Westport – Closed 29 days outside normal days it is shut.***

- How many days was each facility partially closed, in 2021?

***Pulse Energy Recreation Centre – Westport – 5 March – planned maintenance. Closed for 4hrs***

***Reefton Swimming Pool – Reefton – Partially closed one day for unplanned maintenance***

- How many people used the pool facilities in 2021 on average, per day?

***Pulse Energy Recreation Centre – Westport – 128 people on average per day***

***Reefton Swimming Pool – Reefton – 18 people on average per day***

- What was the reason for the closures and partial closures?

***Pulse Energy Recreation Centre – Westport***

***5<sup>th</sup> March – Partial closure for maintenance***

***3<sup>rd</sup> – 9<sup>th</sup> May – Planned Maintenance – floors and filters***

***18<sup>th</sup> July – July Floods***

***August 18<sup>th</sup> – 8<sup>th</sup> September – Level 4 lockdown***

***Reefton Swimming Pool – Reefton***

***Partial closure for 1 day in Feb while operating out of the Reefton Area School Pool – unplanned maintenance***

***Reefton Swimming Pool – Operated from the Reefton Area School Pool from January – March 2021 due to a facility upgrade (new building).***